

WELCOME BACK. WE'VE MISSED YOU!



A Message from your Dentist

The recent COVID-19 pandemic has had a great impact on our community and our lives. I'm sure you are looking forward to resuming your normal habits and routines just as much as we are. While many things have changed, one thing has remained the same: **Aland Family Dentistry's commitment to our patients.**

In the coming days and weeks, we will resume scheduling dental appointments. We know many of you are anxious to get in for treatment and routine dental cleanings. If you had an appointment cancelled due to our COVID-19 closure, our team will be contacting you to get rescheduled. There will be some changes regarding appointments (see sidebar right,) but rest assured we will do our best to efficiently schedule all patients who are overdue for care.

Unfortunately, Dr. Bradley Davis has decided to explore another opportunity and will not be returning to Aland Family Dentistry when we reopen. To Dr. Davis' patients, I imagine this news may be disappointing. We plan to continue to serve your needs by offering treatment on a limited schedule at the Double R location for your convenience. We are excited that your trusted hygienist, Lupe, will continue to be a part of our team!

I ask that all of our patients be understanding as we navigate our new reality. Your oral health is our highest priority -- please reach out to us if you have questions or concerns about these changes.

I wish you continued health and wellness, and look forward to seeing you in the office soon.

Sincerely,
Troy E. Aland, DDS

SAFETY GUIDELINES & PROCEDURES

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our office follows infection control recommendations made by the American Dental Association (ADA), the CDC and OSHA. We closely monitor and maintain up-to-date information from these agencies.

You may see some changes when it is time for your next appointment to help protect our patients and staff.

What you can expect:

- Prior to your appointment, our team members will contact you to ask you some screening questions.
- Appointments will be managed to allow for social distancing between patients. Our appointment times may be more limited, but we will do our best to find a time that works for you.
- We will offer a virtual check-in process. Upon arrival, please call our office at (775) 323-3366. A team member will conduct a pre-screen and temperature check. We will invite you into the office when you can safely avoid contact with other patients.
- Please wear a mask (cloth is fine) when you visit our office. Only one parent or guardian of children or special needs adults may accompany a patient to our office.
- When you enter the treatment room, we will ask you to rinse your mouth with an anti-viral solution.
- Hand sanitizer will be available in the reception area and treatment rooms for you to use as needed.
- We have increased our cleaning in high-traffic areas such as the waiting room and patient bathroom.
- We ask that patients pay via credit/debit card and new patients complete paperwork online ahead of time to minimize patient and team member contact.